

Data Sheet

GoTo Connect for Education

All-in-one modern
communication platform
for schools & universities.

GoTo Connect unifies calls, virtual classrooms, messaging, and safety alerts in a single, easy-to-use app. Centralized admin controls simplify management and licensing, while transparent pricing and a single contract provide budget certainty. With flexible cloud or hybrid deployment options and dedicated support, your institution can deliver exceptional learning experiences with confidence..



All-in-one communications

Easily connect and support learning from anywhere, whether your institution is a single school or a multi-campus district. GoTo Connect brings calls, virtual classrooms, fax, messaging, safety alerts, and more together on a single secure platform designed for schools and universities.



Safer, More Connected Campuses

Keep your community safe with E911 emergency services, instant notifications and dedicated emergency communication devices, enhanced by safety integrations STOPit Notify and Catapult EMS for real-time alerts. All fully compliant with Kari's Law and the RAY BAUM'S Act for guaranteed on-site notification and dispatchable location.



Centralized Admin, Simplified Management

Get complete control from a single, centralized admin portal. Easily handle users, locations, and licensing, and ensure seamless integrations with your existing apps and systems. Making it simple for IT teams to manage everything across multiple locations and districts.



Your Partner in Education

Whether your team prefers the freedom of a hands-on approach with flexible deployment, or a fully managed experience with white-glove service, you'll have a dedicated education expert always available to ensure a seamless experience.

Highlighted Features

Cloud Phone System	
First phone number is free (for the account)	✓
Call from Any Device, Anywhere	✓
24/7 Customer Support	✓
Existing Number Porting	✓
Multi-Site Compatible	✓
Visual Dial Plan Editor	✓
Unlimited Call Routing	✓
Hot Desking	✓
Ring Groups	✓
Call Queues	✓
Call Recording	✓
Call/Extension Transfers	✓
Virtual Fax Manager (Desktop, mobile, web)	✓
Auto Attendants	✓
End-to-End Encryption	✓
Paging	✓
Intercom	✓
Voicemail to Email	✓
Dynamic Caller ID	✓
Extensions	Unlimited
Safety Features	
Emergency Calling (E911)	✓
Safety Suite	Algo devices included at no extra cost.
Safety Endpoints	Connect with endpoints like panic buttons to emergency services.
Safety Integrations	Integrate with STOPit Notify, Singlewire, Informacast and Catapult EMS.
Mobile Notifications	✓
Meeting and Messaging	
Virtual Classrooms (Video Meetings)	Up to 250 meeting participants.
Spotlight Presenter Mode NEW	✓
Breakout rooms	✓
AI Meeting Summary	✓
SMS & MMS Credits per user	80 credits with \$0.0055 USD per SMS credit overage per user.

Meetings and Messaging	
50 Simultaneous Webcams	✓
1 Year Storage (recordings and transcriptions)	✓
Local and Cloud Meeting Recording	✓
Closed Captioning	✓
End-to-End Encryption for video	✓
Flexible Layout	✓
Emoji and Audio Reactions	✓
Localized Transcripts NEW	✓
Meeting Transcriptions	✓
Drawing Tools	✓
Custom Backgrounds	✓
Meeting Co-Organizers	✓
Team Messaging with file sharing	✓
Miro Integration	✓
Reporting & Analytics	
SMS Reports	✓
Access to Call Recordings	✓
System Health Dashboard	✓
Meeting Diagnostic Reports	✓
Conversation based reports	✓
Administration & Management	
Single Sign-On	✓
Multi-Site Compatible	✓
Custom Roles and Permissions	✓
Call Management and Phone System	✓
Admin GoPilot	✓
User Management (Roles, permissions)	✓
Device Management	✓
Visual Dial Plan Management	✓
Advanced Integrations	Integrate with G-Suite, Office 365, MS Teams and more.
API Integrations	Device Management, Location, Billing, Extensions and Phone
Managed Services for Education	
Managed Services available	Contact Sales

Get one app for all your institute needs

Integrate with leading education apps to streamline workflows, enhance campus safety, and improve communication between students, faculty, and staff.



GoTo works for you

1

99.999% uptime

Low band width usage and distributed cloud architecture keep you always connected.

2

#1-rated support

Our 24/7 customer support is #1 on the most trusted independent review sites.

3

Enterprise-grade security

Enterprise-grade security and compliance with standards like SOC 2 Type II and GDPR keep your data safe.

“The beauty of the GoTo Connect system is that you can figure it out. We don’t have to spend thousands of dollars on phone upgrades. We just needed to change the call flow.”

Lawrence Altomare
IT Manager



Contact us today!

Book a demo today and see GoTo Connect in action

Book Demo