

GoTo Connect for Healthcare

All-in-One Platform to Connect, Communicate, and Enhance Patient Care



GoTo Connect helps healthcare providers, staff, and patients stay seamlessly connected, whether in the clinic or consulting remotely. Combining voice, video, and Al communication tools into one easy-to-use platform, it simplifies operations for healthcare organizations of all sizes. With built-in security features, GoTo Connect ensures compliant and secure patient interactions, empowering healthcare teams to deliver exceptional care and improve outcomes.

A Solution Tailored for Modern Healthcare



Streamline patient communication with secure telehealth video consultations, or connect effortlessly across phone, SMS, email, and WhatsApp.



Boost team collaboration by enabling real-time communication across departments with secure messaging and call transfers, ensuring better-coordinated care.



Simplify Operations with seamless integration to EHRs, practice management systems, and other healthcare tools to support efficient workflows.



Leverage AI Tools to optimize administrative tasks such as call summaries, appointment follow-ups, and sentiment analysis while freeing providers to focus on elevating patient care.



Seamless integrations with popular healthcare tools

GoTo Connect for Healthcare

Everything your healthcare facility needs to communicate, collaborate, and create better patient experiences.

All-in-One Communication Platform

Bring voice, video, SMS, fax, and more together on a secure, user-friendly platform designed to simplify your healthcare communication. With a centralized inbox for your team, every patient message is visible, and every inquiry receives a timely response—ensuring no call or concern is ever missed.

Staff Collaboration Tools

Keep your care teams aligned with a centralized hub for updates, discussions, and communication. Whether you're coordinating patient care or managing records, GoTo's all-in-one platform empowers clinical and administrative staff to work more efficiently and collaboratively.

Multi-Channel Patient Engagement

Keep patients engaged and informed through automated appointment reminders, follow-ups, and care updates. Whether it's a phone call, text message, or email, GoTo makes it simple for providers to stay connected and foster patient trust with tools that are accessible and easy to use.

Emergency Communication Features

When time is critical, reach care teams, providers, and patients instantly through mass text, email, or automated voicemail alerts. Pre-built workflows ensure essential updates are sent quickly and consistently, even during emergencies or unexpected situations.

AI-Driven Insights

Gain valuable insights into patient interactions and team performance through advanced analytics. Save time with Al-generated call summaries and sentiment analysis, allowing staff to focus on critical tasks.

Cloud-Based Flexibility

Accessible from any device, GoTo Connect allows healthcare organizations to operate seamlessly in hybrid, remote, or on-site environments.

Empowering Administrators, Providers, and Care Teams to Deliver Exceptional Patient Care



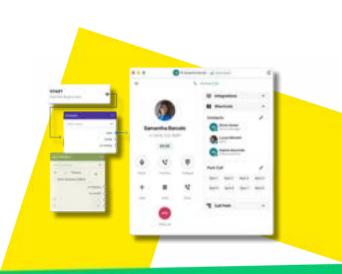
■ For Administrators: Simplify communication, manage patient inquiries seamlessly, and oversee staff coordination efficiently with real-time analytics and scalable tools.



For Staff: Conduct secure telehealth consultations, access patient data instantly with EMR/EHR integrations, and stay connected with patients without compromising personal contact details.



For Care Teams: Enhance collaboration with real-time messaging, streamline workflows with advanced call routing, and respond quickly to patient needs for better health outcomes.



Interested in learning more? Visit GoTo.com/healthcare to get in touch.

Learn more